

BUZZMARKETING Get People To Talk About Your Stuff MARK HUGHES

MARK HUGHES is the founder and CEO of his own marketing consulting firm, Buzzmarketing, Inc. He is also the host of a syndicated radio show, *The Buzz Factor*. He was formerly vice president of marketing for Half.com and a marketing executive at PepsiCo, Pep Boys (where he managed a \$42 million annual marketing budget) and American Mobile Satellite. Mr. Hughes is a graduate of Columbia Business School and currently serves on the board of advisors for several large corporations in addition to being a guest lecturer at NYU and the University of Pennsylvania.

The Web site for this book is at www.buzzmarketing.com.

SUMMARIES.COM is a concentrated business information service. Every week, subscribers are e-mailed a concise summary of a different business book. Each summary is about 8 pages long and contains the stripped-down essential ideas from the entire book in a time-saving format. By investing less than one hour per week in these summaries, subscribers gain a working knowledge of the top business titles. Subscriptions are available on a monthly or yearly basis. Further information is available at www.summaries.com.

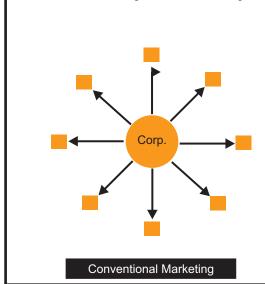


MAIN IDEA

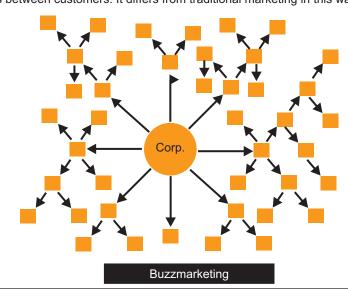
There's just so much background noise and clutter now that traditional advertising isn't as effective as it once was. In 2004 alone, American companies spent over \$235 billion on marketing – more than the entire GDP of Mexico. To add to the problem, technology now makes it easy for consumers to zap commercials and block intrusive ads. It isn't feasible to market the traditional way anymore.

Instead, you can generate better results using media attention and word-of-mouth endorsements. Buzzmarketing is all about capturing the attention of consumers and the media by making your brand or your company entertaining, fascinating or newsworthy. If you can get people talking about your company and your products amongst themselves, you'll also get far more bang for your advertising dollars – typically about three- to five-times more.

In short, buzzmarketing is all about starting conversations between customers. It differs from traditional marketing in this way:



something newsworthy to talk about.



The Six Secrets of Buzzmarketing

1. Push the six buttons of buzz.	Page 2
People will only talk about your brand or your company if the story you tell pushes one of six buttons: (1) Taboo subjects (like sex, bathroom humor); (2) The unusual; (3) The outrageous; (4) The hilarious; (5) The remarkable; (6) The secret (both kept and revealed).	
2. Capture the media's interest.	Page 3
The easiest way to get people talking about you is to capture the attention of the media and get them to cover what you're doing. The only way you'll do this is if you do something genuinely newsworthy. To increase your chances, do something aligned with the five most frequently written news stories: (1) The David-and-Goliath story; (2) The highly unusual or outrageous story; (3) The controversy story; (4) The celebrity story; (5) The story about a topic that's hot and in the news already.	
3. When you advertise, do it for attention.	Page 4
Forget about trying to educate, inform and then persuade consumers to buy using the traditional media formats. That doesn't work. Instead, do something unconventional that captures people's attention. All you really need to achieve with your advertising is to get noticed, nothing more and nothing less.	
4. Climb the Mt. Everest of buzz for your product.	Page 5
Be incredibly ambitious. Sit down and figure out what would be the absolute pinnacle of buzz – the figurative Mt. Everest for your industry that 99-percent of your competitors would never even attempt – and then figure out how to get there. When you reach the pinnacle, you'll generate hundreds of news stories that will get people talking right across the country – which is exactly what you want.	
5. Be audaciously creative.	Page 6
Identify the most creative angle you can take to generate buzz, and then run with it. Discovering a creative idea is difficult and demanding, but well worth the effort. Great ideas generally demand courage and persistence, but the results can be absolutely spectacular.	
6. Police your product religiously to avoid negative buzz	ges 7 - 8
Once you start the buzz bandwagon rolling, it's vital you keep things on track. Negative buzz can undo in a day what took many years to accomplish. If you want your customers to feel strongly about your product, you need to start with your employees and get them on side first. Then make sure you give your people	

Summaries.Com

The Ultimate Business Library



We condense **300+ page** business books into **8-page** summaries.

By reading summaries, you'll get the **key ideas** in **30 mins**, so you can spend more time turning your ideas into **dollars**.

Knowledge is Power — Invest in Your Future

For just \$2 per week, you will...

- > Learn from the mistakes and success of the smartest people in business;
- > Get fresh ideas, strategies & motivation that could be worth millions to you;
- > Follow emerging trends, so you can catch the wave before your competitors do;
- > Catch up on the classics you always wanted to read.

