

UNSTOPPABLE

Finding Hidden Assets to Renew the Core and Fuel Future Growth

CHRIS ZOOK

CHRIS ZOOK is a partner at Bain & Company, a management consulting firm. Dr. Zook heads up Bain's global strategy practice and he specializes in helping companies search for new sources of profitable growth. Dr. Zook, a graduate of Williams College, Exeter College, Oxford University and Harvard University, writes extensively in the business press and speaks regularly at various economic forums. He is the author or coauthor of two business best-sellers, *Profit from the Core* (2001) and *Beyond the Core* (2004).

SUMMARIES.COM is a concentrated business information service. Every week, subscribers are e-mailed a concise summary of a different business book. Each summary is about 8 pages long and contains the stripped-down essential ideas from the entire book in a time-saving format. By investing less than one hour per week in these summaries, subscribers gain a working knowledge of the top business titles. Subscriptions are available on a monthly or yearly basis. Further information is available at www.summaries.com.

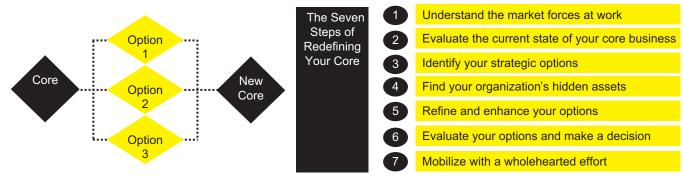


MAIN IDEA

Sooner or later, every company tends to reach a point at which its historical rate of growth flattens out. When you reach this junction, you have to decide whether or not to make fundamental changes in your business model and move to a new and different core business. If you can handle this transition smoothly – while still running your existing business – your company changes from being "unsustainable" to becoming more and more "unstoppable".

What is surprising, however, is that most of the success stories in making this transition from one core business to another have not entered into entirely new hot markets, picked up breakthrough technologies or otherwise latched on to the next big thing. Those options are all possibilities, but their odds of success are low. Instead, most of the success stories have been with companies which have built their new successes on commercializing their own hidden assets — existing business assets which are generally undervalued, unrecognized as such or underutilized. Typically these hidden assets were buried on the fringes before they were made central to the company's new business model.

Deciding when it is time to redefine your core business in this way is typically a seven-step process:



Step 1 - Understand the market forces at work
Step 2 – Evaluate the current state of your core business
Study what will happen to your profitability and to your sources of competitive differentiation as the emerging trends intensify and work themselves out.
Step 3 – Identify your strategic options
Develop some discrete and distinct options you could move to in the future should the conditions warrant it. Note these options should be departures from business-as-usual or incremental variations of the same things you have always done.
Step 4 – Find your organization's hidden assets
These hidden assets – which may yet turn out to be vital to your future business strategy – will generally be of three main categories: 1. Platforms – product adjacencies and noncore lines that could move to center stage in your business. 2. Customers – established relationships and access that could provide important new insights. 3. Capabilities – which might be able to be combined to make your new business model unstoppable.
Step 5 – Refine and enhance your options
Once you know what your hidden assets actually are, you can then work out ways to combine these assets in new and probably unique configurations. Keep doing this until you've fully developed your most powerful new combination of hidden assets.
Step 6 – Evaluate your options and make a decision
Most likely, in coming to a decision about which hidden assets to exploit, you will ask yourself: • Will we be genuinely differentiated with our anticipated core customers? • Will we be in a position to protect ourselves competitively? • Can we add the new capabilities required to fully harness this hidden asset? • Does our organization have the ability to implement our preferred new strategy?
Step 7 – Mobilize with a wholehearted effort
Once you decide on your new business strategy, move forward wholeheartedly, which generally requires that you focus on three key areas as you make your organization "battle ready":

1. Maintain high levels of communication so consensus can emerge and be built up.

1. Maintain high levels of confindincation so consensus can energe and be built up.

- 2. Establish metrics so you can measure progress in real time and make corrections.
- 3. Create a program office which monitors progress, provides support and works on problems.

Summaries.Com

The Ultimate Business Library



We condense **300+ page** business books into **8-page** summaries.

By reading summaries, you'll get the **key ideas** in **30 mins**, so you can spend more time turning your ideas into **dollars**.

Knowledge is Power — Invest in Your Future

For just \$2 per week, you will...

- > Learn from the mistakes and success of the smartest people in business;
- > Get fresh ideas, strategies & motivation that could be worth millions to you;
- > Follow emerging trends, so you can catch the wave before your competitors do;
- > Catch up on the classics you always wanted to read.

